**BEFORE THE HON’BLE DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION AT MOGA**

**IN RE: COMPLAINT NO. \_/20**

**IN THE MATTER OF:-**

Jaswinder Singh,

Retired Civil Servant, aged 62 years,

S/o Hardeep Singh,

Pandori Gate,

Dharamkot Tehsil,

Moga,

Punjab, …Complainant(s)

Versus

SDO North, Subdivision,

PSPCL, Moga,

GT Road,

Moga,

Punjab …Opp. Party(s)

**COMPLAINT UNDER SECTION 35 OF THE CONSUMER PROTECTION ACT, 2019**

**RESPECTFULLY SHOWETH:**

1. That the Complainant herein, Jaswinder Singh, S/o Hardeep Singh, aged about 62 years old, is a retired civil servant residing in Pandori Gate, Dharamkot Tehsil, Moga, Punjab. The Opposite Party, S.D.O. North, Subdivision, PSPCL, Moga is a government-run electricity corporation, situated on GT Road, Moga is engaged in the provision of electricity services.
2. That the Complainant is the owner of the house bearing the address House No. 00, Dhamesh Nagar, Moga, which receives electricity through the electricity connection bearing the number 3002674483. The said connection is provided by the OP herein.
3. That the Complainant purchased the house in 2009 and the said house has been unoccupied since 2015. Owing to the same, the Complainant has been paying electricity on an average basis since then.
4. That, however, on 20.1.2023, the Complainant received his electricity bill amount for the period of November, 2022 to January 2023. To the shock the Complainant, the bill demanded a payment of 25,29,210 Rs. on the ground that the Complainant consumed 2,48,382 units during this period.
5. That the Complainant submits that consumption of such an amount is not possible not just on the ground that the house has been unoccupied, but also because such a high amount of electricity cannot be consumed in an average household within a span of two months. Despite the Complainant attempting to reason with the officials of the OP, the same has been to no avail.
6. **CAUSE OF ACTION:** That the Cause of Action arose on 20.1.2023 when the Complainant was issued an incorrect electricity bill. The same amounts to a deficiency in service.
7. **EVIDENCE:** That the Complainant attaches herewith the electricity bill which shows the entry dated 20.1.2023.
8. **JURISDICTION:** The Hon’ble District Consumer Disputes Redressal Commission at Moga has pecuniary as well as territorial jurisdiction to conduct an inquiry and adjudicate the present dispute. Since the Complainant is residing in Moga, the said commission has the territorial jurisdiction to hear the case. Further, the consideration is within the pecuniary established under Section 34 of the Consumer Protection Act, 2019.
9. **LIMITATION PERIOD:** That the Cause of Action arose when the Complainant was issued the bill, which was in January, 2023. Thus, the cause of action is within the two-year limitation period specified under Section 69 of the Consumer Protection Act, 2019.
10. **COURT FEE:** The Complainant is complying with the Court Fees Mandated under Rule 7 of the Consumer Protection (Consumer Dispute Redressal Commission) Rules, 2020.
11. **PRAYER:** The Complainant seeks the following reliefs from this Hon’ble Commission:
12. Direct the setting aside of the bill dated 20.1.2023;
13. Direct the Opposite Party to pay compensation to the tune of 1,50,000 Rs. for the mental agony suffered by the Complainant; and to

C. Grant any other relief that the Hon’ble Commission deems fit.

PLACE: Moga, Punjab  
DATED: SIGNATURE OF THE COMPLAINANT

**VERIFICATION:-**

I, Jaswinder Singh, S/o Hardeep Singh, is residing in Pandori Gate, Dharamkot Tehsil, Moga, Punjab, do hereby solemnly affirm and declare that the facts stated above in paras 1 to 11 are true to the best of my knowl­edge and based on the records maintained by me, which I believe to be true.

Verified at, on this \_ day of \_\_\_

**ANNEXURE**